Gas **Transmission** 

Gas Operational Forum

WebEx 18<sup>th</sup> June 2020 9.30am

Slido #GasOps20



national**grid** 

**Gas Transmission** 

# Introduction & Agenda

Joshua Bates Operational Liaison & Business Delivery Manager



nationalgrid

### **Presenters**

#### **National Grid**

Joshua Bates – Operational Liaison and Business Delivery Manager

Martin Cahill - Operational Liaison Lead

George Killick – Operational Strategy Engineer

Sarah Carrington – Comms & Engagement Lead (GEMINI Change Project)

Colin Williams – Commercial Codes Change Manager

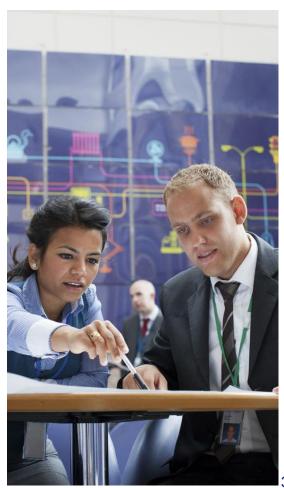
#### **ICIS**

Thomas Rodgers – Deputy Editor

#### **Xoserve**

Andy Baugh – CSS Stakeholder Relationship Manager

Rob Westwood – Customer Support Manager



## Calendar year 2020 Ops forums

All forums will be held via WebEx until further notice

Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Lon	Lon	Online	Х	Online	Online	X	X	Lon	Lon	War	Х
23/01	20/02	19/03		14/05	18/06			17/09	22/10	19/11	

### Location:

Amba Hotel Strand Charing Cross London WC2N 5HX

# Registration is open for all 2020 events at:

https://www.nationalgridgas.com/data-andoperations/operational-forum

## Housekeeping for WebEx Forums

### **During our WebEx events;**

- Attendees will be automatically muted on dial-in, please ensure your cameras are off too.
- We will break at the end of each section to answer questions, please use the 'raise a hand' function on WebEx and we will un-mute you.
- Alternatively, you can ask any questions via sli.do and we will answer them at the end of each section. The meeting code is #GasOps20.
- For both presenters and any verbal comments, please state your name and company before speaking.

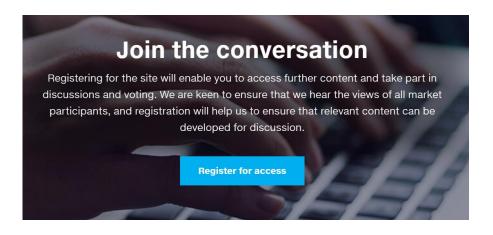


### Resources Available to you

# **Gas Ops Forums**

Throughout the year, we hold regular Operational forum meetings. This forum aims to provide visibility and awareness for our customers and stakeholders to help understand and discuss the operation and performance of the National Transmission System (NTS). We also proactively invite any suggestions for operational topics that would promote discussion and awareness.

Registration is open for all 2020 events at: <a href="https://www.nationalgridgas.com/data-and-operations/operational-forum">https://www.nationalgridgas.com/data-and-operations/operational-forum</a>



For updates and interaction with National Grid please visit; <a href="https://datacommunity.nationalgridgas.com/">https://datacommunity.nationalgridgas.com/</a>

For the National Grid Gas Website, please visit; <a href="https://www.nationalgridgas.com/about-us">https://www.nationalgridgas.com/about-us</a>

### How to contact us

### **Operational Liaison Team**

Joshua Bates: <u>Joshua.Bates@nationalgrid.com</u>

Martin Cahill: Martin.Cahill@nationalgrid.com

**Operational Liaison Email:** 

Box.OperationalLiaison@nationalgrid.com

For updates and interaction with National Grid please visit; <a href="https://datacommunity.nationalgridgas.com/">https://datacommunity.nationalgridgas.com/</a>

For the National Grid Gas Website, please visit; <a href="https://www.nationalgridgas.com/about-us">https://www.nationalgridgas.com/about-us</a>



# **Agenda for Today**

01	Introduction, resources available to you and agenda	09.30
02	Operational Update	09:40
03	Guest Presentation - ICIS	09:50
04	UNC 0678A: Gas Transportation Charging Changes	10:20
05	GEMINI Change Programme	10:35
06	Central Switching Service	10:55
07	Questions & Feedback	

Please ask any questions using slido #GasOps20 or by raising your hand.

These will be covered at the end of each agenda section

# Joining as a participant?

# GasOps20

By using Slido I agree to the Policy

**Gas Transmission** 

# Operational Overview June 2020

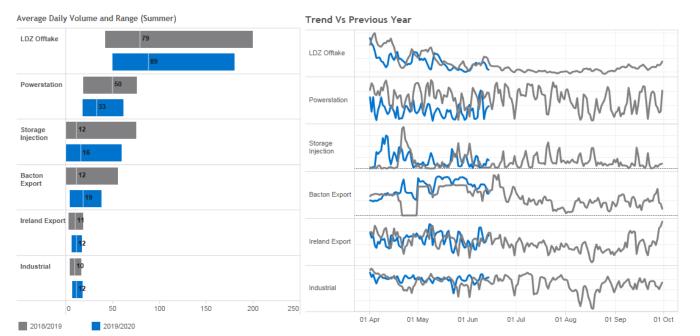
**George Killick**Operational Strategy Engineer

Martin Cahill
Operational Liaison Lead



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### **NTS Demand**



N.B Shell Backhaul excluded from Industrial total

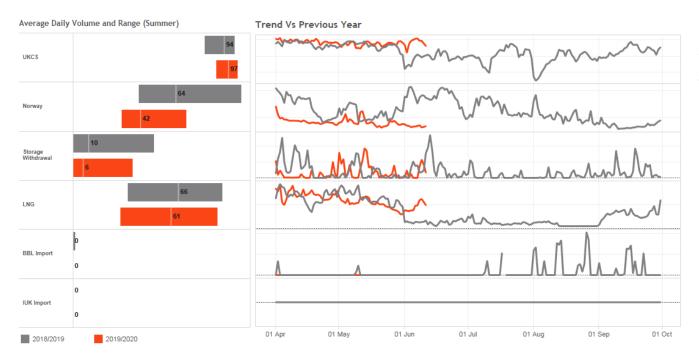
COVID-19 Demand reductions and mild weather during the shoulder months have contributed to very low LDZ demands

Very low PS utilisation (lower electricity demand)

Fast Storage Injection has slowed

Bacton Exports consistently high

# **NTS Supply**



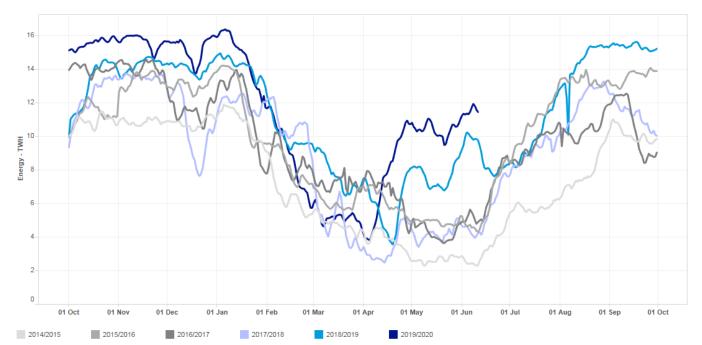
Cancellation of upstream maintenance work has resulted in a very consistent UKCS summer supply

Most days near zero storage withdrawalshort period with higher demands in May

No Interconnector Imports

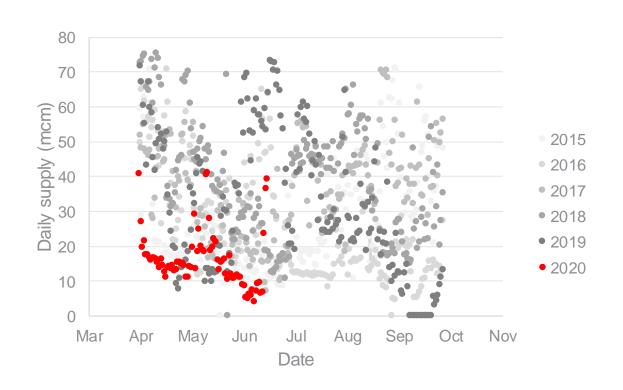
High LNG supply has reduced

## **Storage Stocks**



Injection has slowed down, however stocks are still at a very high point for this time of year compared to historic levels

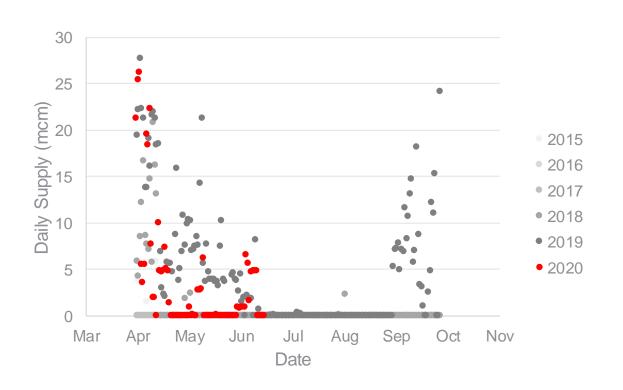
## **Langeled Flows**



Supply at Langeled consistently in a very low range this summer in comparison to recent years

Increase seen in last few days

### **Grain Flows**

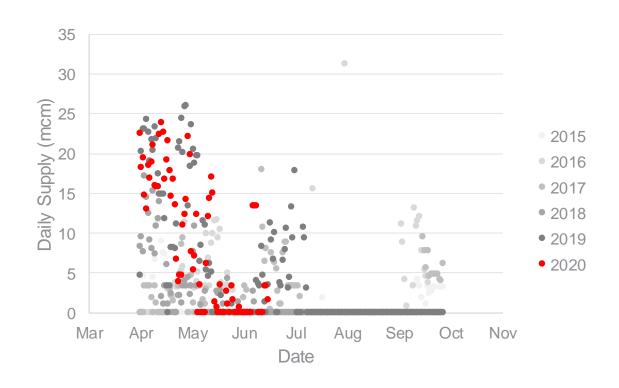


# High deliveries at Grain in April

Supply has since dropped in line with historic patterns

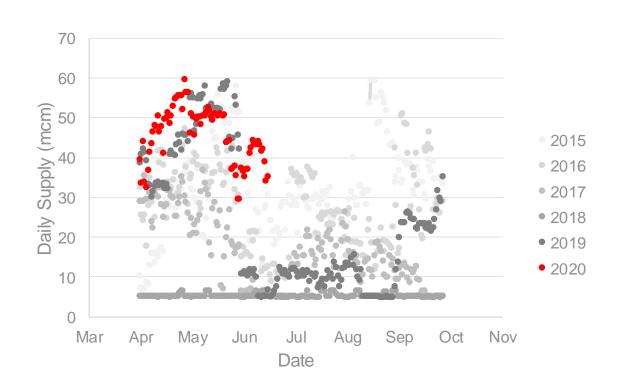
Low supply in peak summer months with weaker pricing

## **Dragon Flows**



Dragon supply has reduced after a consistently high supply during the shoulder months

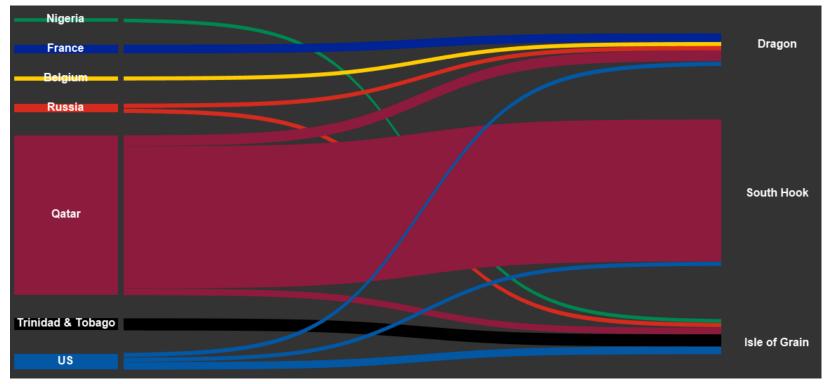
### **South Hook Flows**



South Hook has delivered more consistently in comparison to the other LNG terminals

Supply continues to be high even in comparison to historical range

### **LNG Deliveries**

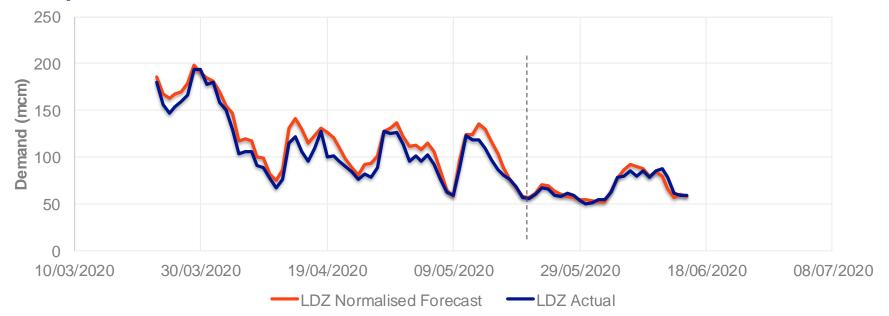


Size proportionate to number of boats (since 1 April)

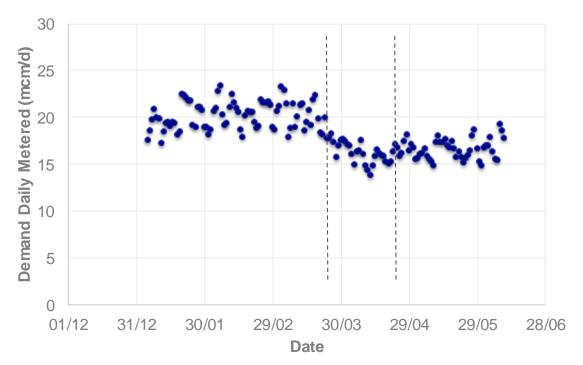
Source: Argus

### **Demand Update: LDZ**

First easing of lockdown was on the 10<sup>th</sup> May From the 18<sup>th</sup> May Demand has been 0.9% lower than normalised In the period before this there was a reduction of 9%



## **Daily Metered Demand**



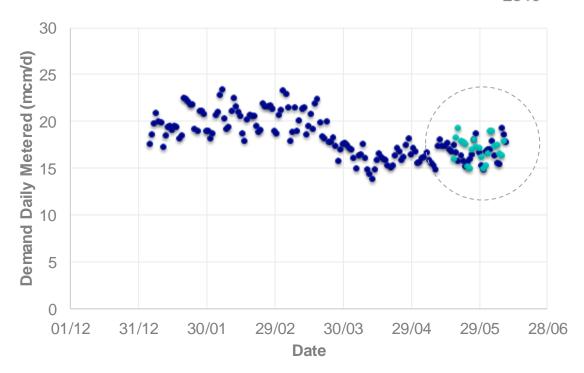
# DM Demand has gradually increased after a drop during the initial lockdown

Load Band	Therms per Year	
NDM < 73MWh	< 2500	Single House
NDM 73- 732Mwh	2500 – 25000	Large Block of flats or commercial premises
NDM > 732Mwh	> 25000	Medium sized Industrial premises
DM		Large Industrial Premises/ Power Stations

## **Daily Metered Demand**

• 2020

• 2019



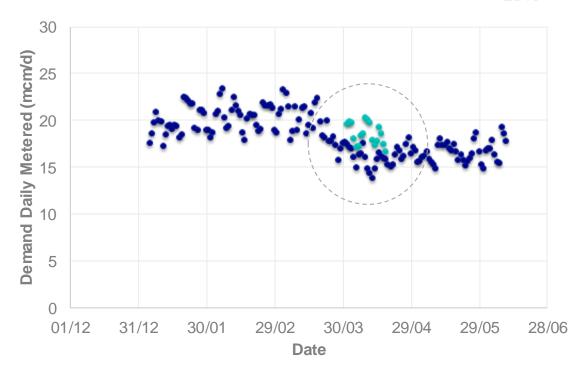
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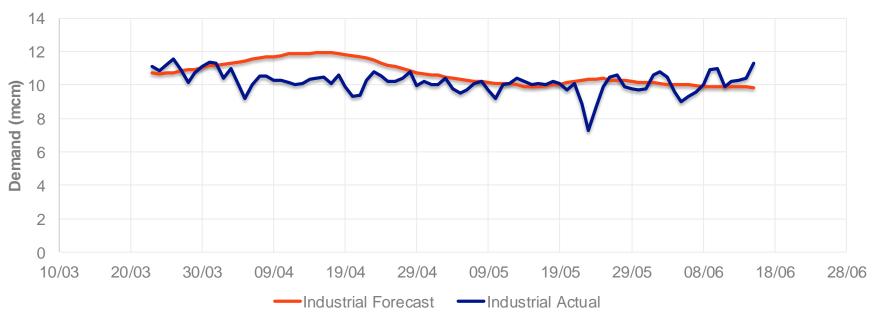


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## **Demand Update: NTS Industrial**

# After a drop during late March/April, Industrial Demand has generally been very similar to expected





### ICIS brings global presence and understanding



Largest energy, petrochemical and fertilizer market information provider globally



Global staff of 600 spread across five continents

ICIS is a division of Risk and Business Analytics, part of the RELX group, a FTSE 100 company with market cap of \$48bn

### ICIS energy market intelligence





### European gas specialists

News, analysis and pricing benchmark for Europe's Dutch TTF and UK NBP wholesale gas markets





# Power and Carbon markets

Market leading coverage of European power and global carbon markets including RGGI and California cap and trade







### LNG

Largest specialised analyst and editorial team focused on global LNG markets, with coverage centred on LNG EDGE analytics platform





### Emerging markets

Groundbreaking analysis and coverage of emerging global gas markets such as China and Mexico

### **Agenda**



- NBP prices in a global context
- **02** COVID-19 impact on other major European markets
- **03** European storage glut and supplier response
- 04 Global LNG: US supply and Asian demand
- **05** Liquidity spotlight: The rise of the TTF

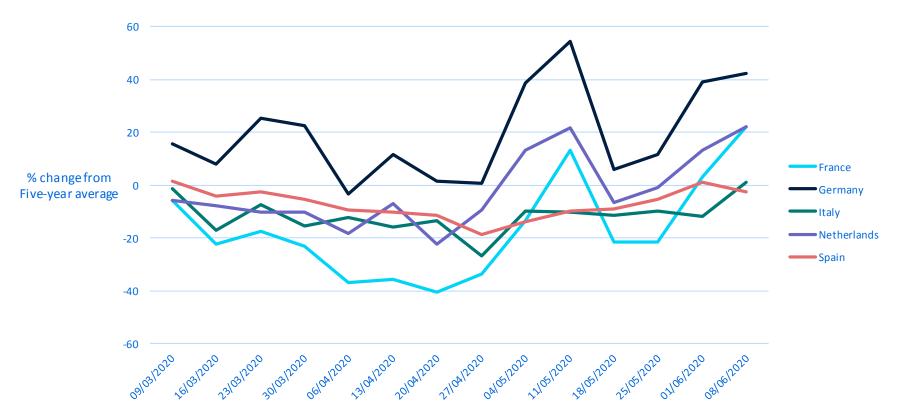
### Global convergence





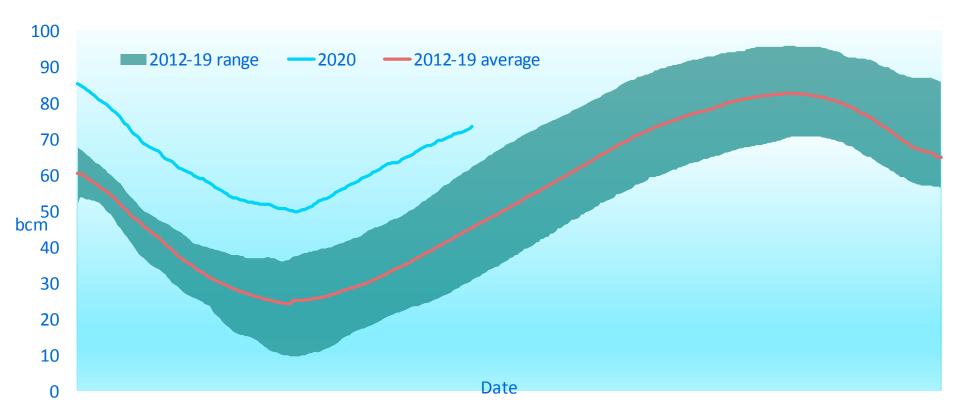
### **COVID-19 impact on other major European markets**





## **Europe filling up**

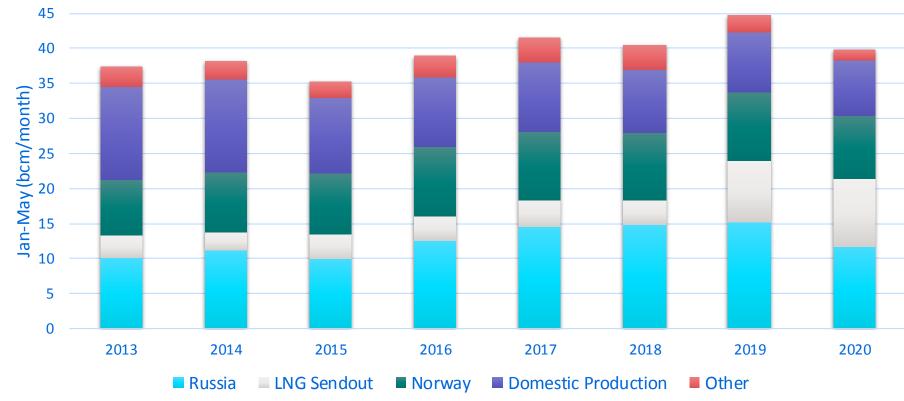




Join at slido.com #GasOps20

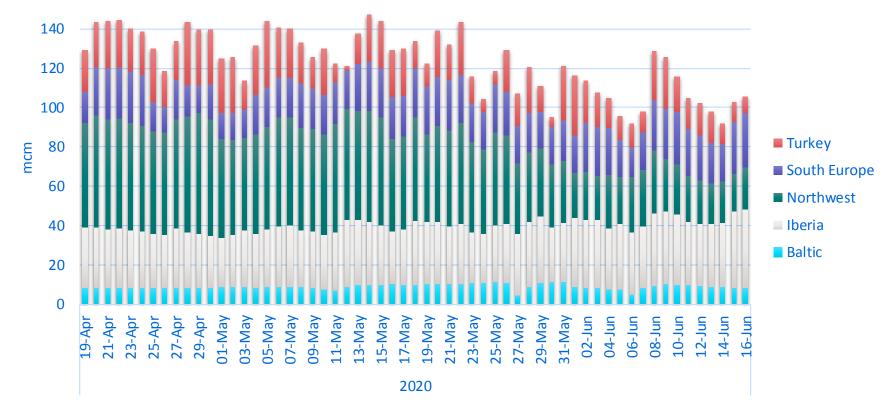
### **Supply adjustment**





### LNG squeeze

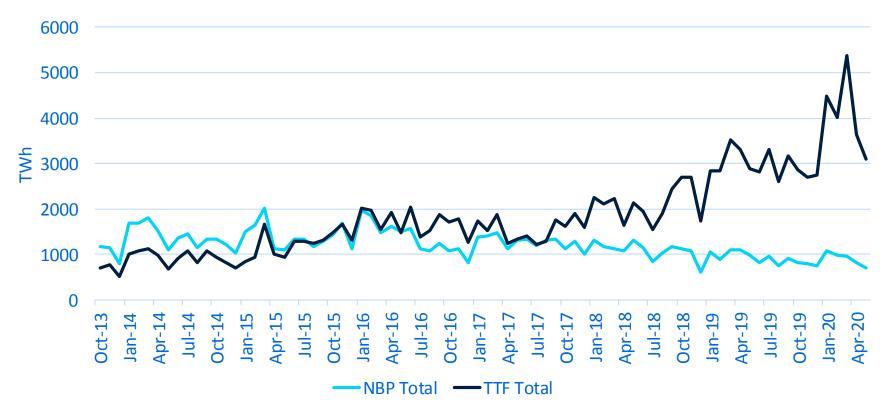




Join at slido.com #GasOps20

### TTF liquidity usurps NBP as European benchmark





Join at slido.com #GasOps20



Contact information: Thomas Rodgers, <a href="mailto:thomas.rodgers@icis.com">thomas.rodgers@icis.com</a>

Thank you

**Gas Transmission** 

# UNC 0678: Gas Transportation Charging Changes

**Colin Williams**Commercial Codes Change
Manager



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### NTS Transportation Charges: Changes being implemented for October 2020

### Changes: Uniform Network Code (UNC) Modification proposal 0678A

- Ofgem approved UNC 0678A on 28 May 2020 to be effective from October 2020
  - https://www.ofgem.gov.uk/system/files/docs/2020/05/unc678\_-\_decision\_0.pdf
- Postage Stamp pricing for Transmission capacity reserve prices (i.e. one Entry and one Exit price irrespective of geographic location) with the payable price changing each year
  - Except for long term Entry capacity booked before 6 April 2017
- All capacity reserve prices the same (annual, daily, etc) except:
  - 10% discount to reserve prices for interruptible / off peak capacity
  - 50% discount to reserve prices for Storage Capacity
- Managing Transmission Revenue Recovery within year via capacity-based charges.
- There is no charging product for managing inefficient bypass (this is being developed separately). This arrangement is known as "Shorthaul".
- Non-Transmission Charges (broadly aligning to SO) recovered via a commodity charge.

# NTS Transportation Charges: Changes being implemented for October 2020 Changes: Uniform Network Code (UNC) Modification proposal 0678A

- Charges for October 2020 published 05 June 2020. The published prices / data included:
  - Final Transmission Services Entry and Exit Capacity Reference and Reserve Prices for Gas Year 20/21. The timing provides the reserve prices for the Annual IP auctions due to take place in July 2020 and all subsequent auctions for capacity for Gas Year 20/21.
  - Forecasted Contracted Capacity used to set the reference/reserve prices
  - Indicative Non-Transmission Charges for October 2020
- Further supporting information will be issued shortly.
- There will be an opportunity to hear more on the charges and the key inputs that drive the charges on a call hosted by National Grid on Tuesday 23 June at 2pm for 1hr.
  - If you wish to join this call, please contact: <a href="mailto:box.NTSGasCharges@nationalgrid.com">box.NTSGasCharges@nationalgrid.com</a> and joining details will be sent

## NTS Transportation Charges: Managing Inefficient bypass in the charging framework

#### **Managing Inefficient Bypass**

- There is no charging product for managing inefficient bypass (this is being developed separately) effective from 1
   October 2020 following implementation of UNC0678A. This arrangement is also known as "Shorthaul".
- National Grid is leading on developing a shorthaul charge to work with new charging arrangements.
- UNC Modification 0728 was raised 09 June 2020, with a request for urgency. There are four alternatives to UNC0728. This follows on from our recent proposal UNC0718/A/B/C.
- All the proposals are offer a capacity discount on a conditional basis and two of the four proposals also offer a discount to General Non-Transmission Charges.
- We are aiming for October 2020 implementation, or as soon as possible in line with Ofgem decision following conclusion of an expedited (urgent) UNC change process.
- Urgency for UNC0728/A/B/C/D was granted on 12 June. Consultation runs to 26 June.
  - <a href="https://www.gasgovernance.co.uk/0728">https://www.gasgovernance.co.uk/0728</a>

### **Questions and Contact information**

Regulatory changes and new methodology

Email: <u>box.gsoconsultations@nationalgrid.com</u>

General charging questions on prices and publications

Email: <u>box.NTSGasCharges@nationalgrid.com</u>

Capacity questions

Email: capacityauctions@nationalgrid.com

### Questions and Contact information: The Capacity FAQ Document

Available to download via National Grid website:

https://www.nationalgrid.com/uk/gas-transmission/document/128696/download

Q. Why hasn't my bid been accepted? Why have I only partially received the amount of capacity I bid for?

capacity I have purchased?

Q. How will the implementation of UNC Modification 678A, as of 1st October 2020, affect the price of future capacity bookings?

**Q.** How are overruns calculated?

**Q.** Can I assign my capacity at an NTS Exit Point to another user at the same location?

Q. Can I sell

unwanted

**Q.** What are Entry Trade, Substitution and Transfers?

**Capacity Team** 

01926 654057

capacityauctions@nationalgrid.com

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Gas Market Change Contact Details



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## **Gas Market Change – Contact Us**

#### **COVID-19 Mods**

- In response to Covid-19 impacts a number of Urgent modifications have been raised by the market to address distinct challenges or introduce temporary arrangements.
- Darren Lond
   <u>Darren.lond@nationalgrid.com</u>
   07769 724892

#### **Charging Review**

- Amending the Gas
   Transmission Charging regime to better meet relevant charging objectives and customer/stakeholder provided objectives for Transportation charges
- Colin Williams
   <u>colin.williams@national</u>
   <u>grid.com</u>
   07785 451776

#### **Gas Blending**

- To assess the operational feasibility and regulatory / commercial issues associated with offering gas quality blending services at NTS entry points
- Phil Hobbins
   philip.hobbins@national
   grid.com

   07966 865 623

#### **Access Review**

- To review the principles and establish a longterm strategy for the NTS capacity access regime
- Jen Randall jennifer.randall@nationa lgrid.com 07768 251404

#### **Other Queries**

- Queries for National Grid Consultations: <a href="mailto:box.GSOConsultations@nationalgrid.com">box.GSOConsultations@nationalgrid.com</a>
- All other queries: box.OperationalLiaison@nationalgrid.com

**National Grid** 

**Gas Transmission** 

**GEMINI Change Programme** 

Sarah Carrington
Comms & Engagement Lead
(GEMINI Change)



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#### What is Gemini?

Gemini is a suite of applications used to manage the transportation of gas on the National Transmission System. The platform is used for gas capacity management, capacity trading, energy balancing and billing.

There are 2 Gemini applications:

- 1.Gemini used to manage gas coming on to the NTS (Entry)
- 2.Gemini Exit used to manage gas coming off the NTS (Exit)

Xoserve are our service provider and are responsible for the management and operation of Gemini on behalf of National Grid. Xoserve also generate invoices on our behalf.

Data from Gemini flows through to several other systems such as MIPI, GCS, PRISMA, UK Link, adjacent TSO and DN's.





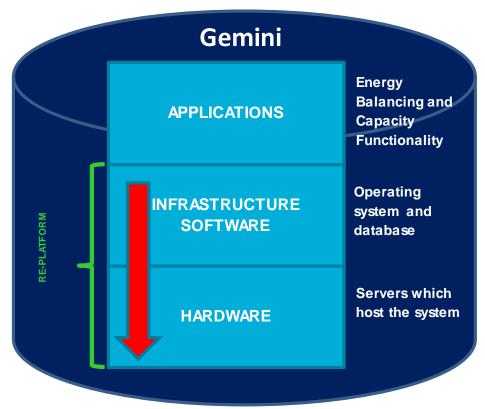
Gas Transmission

**GEMINI Re- Platforming Project** 



national **grid** 

## **Gemini Re-Platforming Scope**



National Grid 45

## **Gemini Re-Platforming – Impacts**

## **External Impacts**

- Citrix log in
- Shippers and other Gemini Users have taken the opportunity to take part in testing their connectivity

There will be an extended Gemini outage on the 5<sup>th</sup> July.

Details are covered on the next slide.

## **Gemini Re-Platforming - Extended Outage**

- Extended Outage window is currently anticipated to be between 8 to 12 hours
- Provisional timescales for the Gemini Re-Platforming implementation are as follows:
  - Gemini Maintenance Window: 03:00 to 5:00
  - Extended outage: 05:00 to 13:00
  - In the event of a rollback an additional outage will be required from 13:00 to 17:00
  - Some processes will be impacted during the outage which include Nominations and the Within Day Auctions. Gemini will catch up with any nominations submitted and the Within Day Auctions will run later on the same day

## **Gemini Re-Platforming – Communications**





- Details circulated via the Xoserve Change Pack,
   Xoserve Change Managers meeting, Gas Ops Forum,
   Data Community Site and external emails
- ANS will be sent 1 week before go live
- Industry comms during the weekend of the 4<sup>th</sup>/5<sup>th</sup> July
- Outcome confirmed 6<sup>th</sup> July
- ANS to confirm go live

Xoserve Service Desk 0845 600 0506 NGIT Service Desk 0800 917 7111

Project Queries <a href="mailto:box.gasops.businessc@nationalgrid.com">box.gasops.businessc@nationalgrid.com</a>

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**GB Charging Project** 



national**grid** 

## **GB Charging Project UNCMOD678A**

## Impacts to Gemini Users

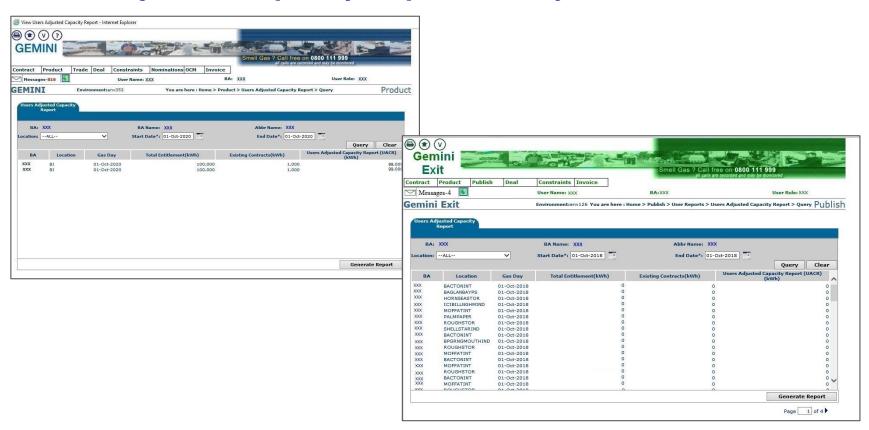
#### **External Impacts**

- Changes to Charge Types and Invoices
- Amended Gemini Screens:
  - Bid Information Report
  - Capacity and Price Information Report Entry
- New Gemini Screens:
  - Users Adjusted Capacity Report Entry
  - Users Adjusted Capacity Report Exit

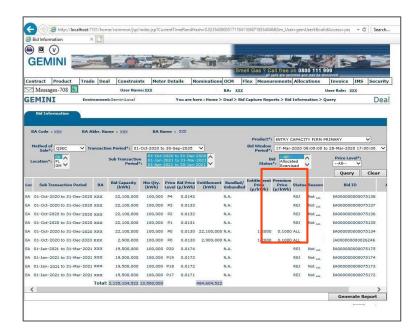
## **Charge Types and Invoices**

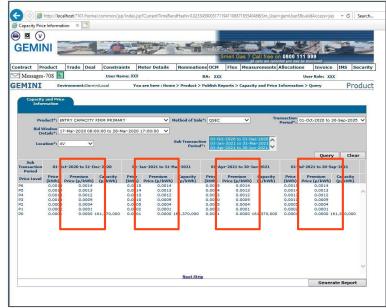
- New charge types created to align with the required charges under UNC0678A
- New charge codes to be added into Gemini and UK link
- In addition, existing sites that are currently on the NTS Optional Commodity Rate will be end dated for the 30<sup>th</sup> September
- Full details are in the <u>Xoserve Change Pack</u> circulated on the 5<sup>th</sup> June

## **Users Adjusted Capacity Report – Entry and Exit**



## **Bid Information Report & Capacity and Price Info Report**





**Gas Transmission** 

**GEMINI System Enhancements Project** 



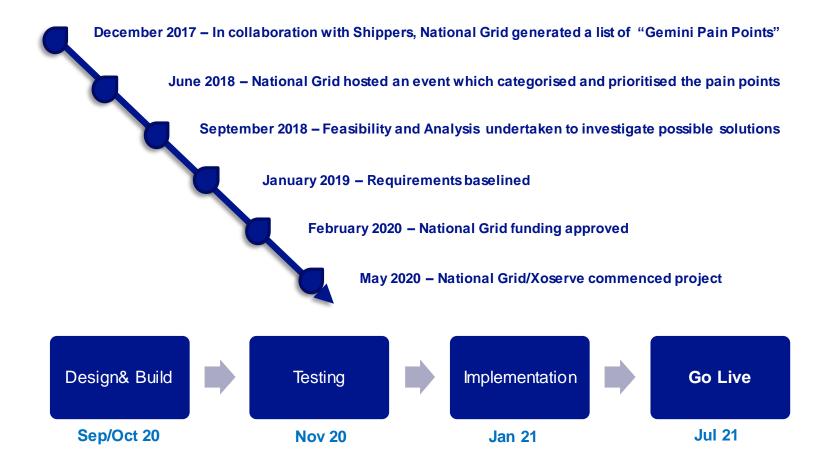
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### **Overview**

- The scope of the Gemini System Enhancements (GSE) project includes a number of items that will improve the Gemini application
- Items are categorised under the themes of APIs, Balancing, Capacity, System Performance and Security/User Access
- The external Gemini user community are invited to participate in workshops to add further detail to the requirements:
  - Virtual workshops will be held on various dates between 22 June 24 July 2020
  - Please register your interest by completing the following survey:
  - http://www.surveymonkey.co.uk/r/KDBPNYR

Project Mailbox: box.Xoserve.GeminiSystemEnhancements@Xoserve.com	
National Grid lan Bennett Project and Change Delivery Manager lan.Bennett1@nationalgrid.com	Xoserve Hannah Reddy Domain Consultant Hannah.Reddy@xoserve.com
If you require further information please contact the team or the project mailbox	

### **Timeline**





## Central Switching Service (CSS) Update

**Andy Baugh** 

CSS Stakeholder Relationship Manager

**Rob Westwood** 

**Customer Support Manager** 

## **Background & Purpose**

#### Background:

- Ofgem's Switching Programme will radically change the way a customer switches their supplier, both in process and speed (overall intention is next day switching)
- Electricity and Gas suppliers will need to channel their switches via the new Central Switching Service (CSS), instead of via MPAS & Xoserve as of today
- As a result there are consequential changes to Xoserve's systems and processes which will have significant impacts on our customers
- Ofgem intended go live was July 2021 but this is now delayed due to COVID19

#### Purpose:

- To call out there are significant impacts
- To offer further bilateral calls

## **CSS Meter Point Scope**

- The following meter points are confirmed as being out of scope of the CSS switching processes:
  - Sites directly connected to the National Transmission System (NTS Sites)
  - LPG Supply Meter Points
- Discussions are still ongoing with Ofgem regarding the following:
  - Shared Supply Meter Points
  - Supplier Exempt Sites

### **Heat Map Assessment – High Level Design Analysis**

#### **UK Link**

- Disable switching functionality for sites in scope of CSS
- Retention of switching functionality for sites out of scope of CSS (e.g. NTS)
- Include new data items & interfaces
- Modification & decommissioning of existing interface files to shippers

#### Gemini

- Modification of processes from D-2 to ~D-7 hrs and their impacts
- Engagement with stakeholders on impacts to their processes and subsequent impact to Gemini

#### DES & BW

- Real time replication of data into BW
- Inclusion of new data items (REL, Switch Status)
- Inclusion of new interfaces, screens & access controls
- Definition of solution options to meet **NFRs**

MIS

Real time replication to MIS database

Inclusion of new data items (REL. Switch

from DES/UK Link

Inclusion of new APIs

Status)

- Cleansing

- Supplier ID association
- Build of new data items
- MAP ID, REL, Switch Status
- Migration to CSS Provider
- Impacts to Transformation & Validation to be assessed when solution known

#### **NFRs**

- Infrastructure /architectural changes (1 hr RTO requirement)
- Realignment of batch processing timelines
- Current requirements have perceived gaps/inconsistencies

#### Data

- Shipper-Supplier relationship
- Address Data

Version 3

Comms

**Networks** 

IX install required

should electricity

required for CSS

Message Routing

IX installs

Provider

suppliers chose IX

#### **Processes**

- Maintain Gas Industry Stakeholders
- Maintain Supply Point Meter Register
- Predict. Allocate & Balance Daily Energy
- Settle Meter Point Consumption
- Invoice & Collect Charges

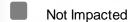
#### **CMS**

High Level Design continues to hold the position that CMS is not impacted

#### Operation

- Business Change Process changes, new exceptions
- Transitional arrangements Process Definition
- Service Management scope impacts

#### **Complexity Levels:**



Low

Medium

High

## **CSSC Document Suite**

#### Shipper BRD



#### **DES BRD**



#### GT / IGT BRD



#### Gemini BRD



#### **E2E Process Charts**



#### 5 Change Packs

- May 2020
- April 2020
- February 2020
- October 2019
- September 2019

#### Files & Formats Change Summary



#### Link to new files and formats:

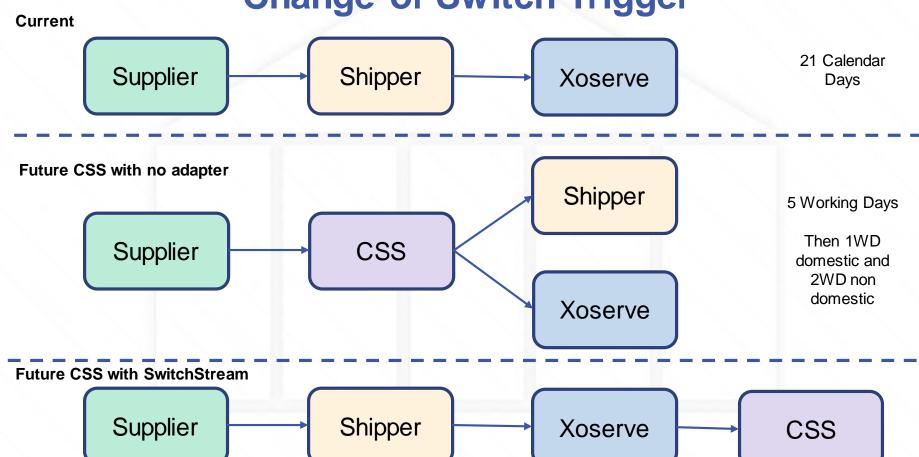
https://xoserve.sharepoint.com/sites/UKLink/Shared%20Documents/Forms/AllItems.aspx?slrid=1f26249e%2D008a%2D4000%2D7952%2D119367f170eb&FolderCTID=0x0120000E46E5120CABBB4D996C1436031DED72&viewid=e6de368e%2D7c5e%2D429f%2D8833%2Dc10a3c797dce&id=%2Fsites%2FUKLink%2FShared%20Documents%2F3%2E%20UK%20Link%20Interface%20Documents%2F3c%2E%20For%20Approval%2FCSSC%20Final%20Version%20File%20Formats

# XOserve

## **Change of Trigger**



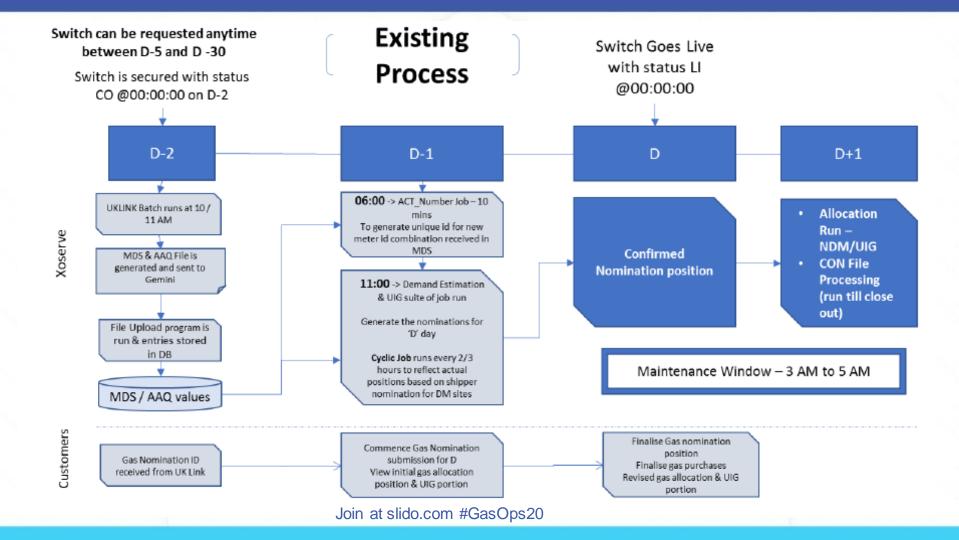




# XOserve

## **Changes to Gemini Timings**

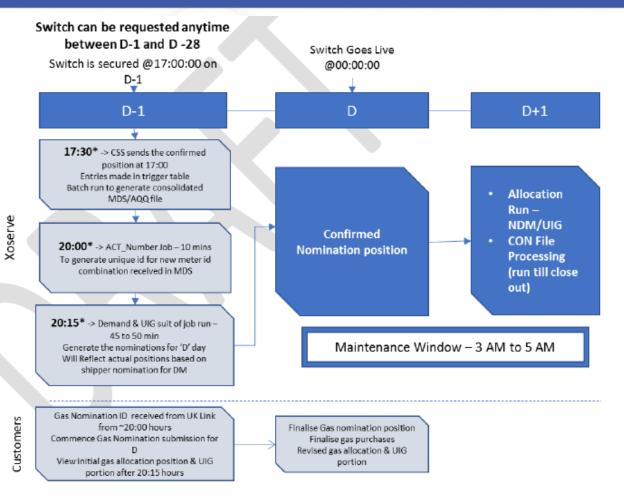




#### **POST CSS**

- Owing to CSS, if the file generation is moved to D-1, consideration is information will be received by 17:30
- SAP ISU could take c1.5 hours to update custom tables and generate MDS/AAQ files
- Gemini will then need to schedule ACT\_NUMBER job on receipt of MDS/AAQ file
- Run the Demand Estimation and UIG suite of jobs
- Considering concurrency with other jobs (which has potential to overrun as well), infrastructure capacity needs to be assessed
- 10% increase in 'To-Be' volumes has been considered for MDS/AAQ process
- Impacts to external stakeholder unknown at this stage

 All timings are indicative and need further analysis



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## **CSSC** on a Page

## Switching Timescales and Trigger

- From 21CD to 5WD in 2021
- To 1WD (domestic) 2WD (non-domestic) at a later date TBD
- Moves from Shipper led to Supplier led
- So Shipper loses control and has less notice

## Registrations & Settlement Data

- CNF process removed for CSS sites
- Nominations are expected for class 1 & 2 and optional for large classes 3 & 4 meter points.
- Shippers sending settlement details for Class 1 & 2 without a prior NOM, will see these rejected and CDSP will apply default values

#### Gemini

- Notice reduces from D-2 days to D-7 hours
- Trading commences from 9pm on D-1
- New file which will be sent to Shippers containing their Gemini Activity Number

#### **Opening Reads**

- Submitting reads prior D will no longer be possible
- The current 10 day window moves from D-5 – D+5 to D-D+10
- Where a reading is provided between D+1 and D+10 a estimate will always be generated for D

## Supplier Registration Deactivations

- Will be Supplier led not Shipper led
- Suppliers will need to ensure RMP set to Dormant or Terminated before Suppliers send Deactivation Request

#### **Forced Registrations**

- Xoserve will notify CSS
- CSS will process as a normal registration

#### **SPAA Updates**

- Xoserve will regularly sync data with CSS
- Updates provided by the gaining Shipper will only be validated against the new CSS registration statuses

#### Data Enquiry Service

- New search screens
- New data items
- RMP status
- MAP ID
- Inclusion of REL
- Data permission changes

#### "SwitchStream"

Removes complexity and effort associated with the changes required to connect to the Central Switching Service (CSS) for gasand electricity markets

## **Market Trials**

 In addition to the Programme testing, Xoserve are hosting voluntary testing workstream

 CSS Consequential Market Trials Working Group (CCMTWG)

 Reduces risk of waiting until final stages of programme testing

## XOserve

SwitchStream: Product update



## SwitchStream services

### Option 1

Provides the ability to support gas & electricity messages utilising existing industry registration files

#### **Benefits**

- ✓ We connect to CSS on your behalf
- ✓ We manage CSS mandated security on your behalf
- √ You can reuse existing technology and infrastructure investments
- √ We generate and digitally sign messages between us and CSS
- √ You can use existing switching processes



### Option 2

Provides the ability to support all gas and electricity messages through the creation of new CSS registration files

#### **Benefits**

- √ We connect to CSS on your behalf
- ✓ We manage CSS mandated security on your behalf
- √ You can use new file formats aligned to your new switching processes
- √ You can reuse existing technology and infrastructure investments
- √ We generate and digitally sign messages between us and CSS



#### Option 3

Provides the ability to support all gas and electricity registrations using our APIs through a single route.

#### Benefits

- ✓ We connect to CSS on your behalf
- √ We manage CSS mandated security on your behalf
- √ We simplify market interaction by ensuring consistancy of API messages
- √ We generate and digitally sign messages between us and CSS
- ✓ Our API roadmap will enable consistant customer interactions



## **Further General Info**

- Xoserve website Switching Programme page <a href="https://www.xoserve.com/change/switching-programme/">https://www.xoserve.com/change/switching-programme/</a>
- The full set of to-be business processes are available on <a href="www.xoserve.com/change/switching-programme/">www.xoserve.com/change/switching-programme/</a>
- A log of all decisions made during our CSSC Extraordinary DSG meetings has been added to the Switching Programme site <u>www.xoserve.com/change/switching-programme/</u>
- CSSC Change packs: https://www.xoserve.com/change/change-packs/?search=
- Ofgem Switching Programme website
   <a href="https://www.ofgem.gov.uk/gas/retail-market/market-review-and-reform/smarter-markets-programme/switching-programme/
- SwitchStream service https://www.xoserve.com/services/switchstream/
- Xoserve CSSC Market Trials Working Group <u>Jo. Galloway @xoserve.com</u>
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**X**()serve

## We're here to help

If a separate call would be helpful please contact:

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## **XOSETVE**







## Feedback and suggestions



## What can we do for you?

We believe in radically simplifying the Energy Market through maintaining and leveraging industry assets for the benefit of all



Responsible Business
Assurance, commercial, suppliers, social and safety

Gas Transmission

## Close

**Joshua Bates**Operational Liaison & Business
Delivery Manager



national**grid** 

### **Next Forum**

The Next Operational Forum will take place on the 17<sup>th</sup> September after the summer break

Please send any requested topics to:

Box.OperationalLiaison@nationalgrid.com

#### Register now at:

https://www.eventbrite.co.uk/e/gasoperational-forum-september-2020tickets-85099291271

The Guest slot in September will be from the Carbon Capture & Storage Association





**National Grid** 

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