



Your step-by-step guide to working safely near our pipelines

If you are planning work that may have an impact on our network please follow our simple guidance to help you dig safely near our pipelines. **Be Safe. Be Sure.**

Are you:

- Putting in new drainage or ditches?
- Installing fencing and gate posts to a depth greater than 0.5m?
- Planting trees on the easement strip above a gas pipeline?
- Doing any type of construction work?

Emergency

If you hit the pipeline, whether the damage is visible or not, or in the event of an emergency, call the National Gas Emergency Service immediately on **0800 111 999***

*Calls will be recorded and may be monitored

If you are planning to do work near or in the vicinity of a pipeline and need support please call our Asset Protection team on: **0800 970 7000** or email: **box.assetprotection@nationalgas.com**

The Process

1.

Visit lsbud.co.uk to submit your enquiry

You'll need: a site plan, site grid reference or postcode, details of the planned works and start date, your contact details. **14-days before planned works.**

2.

Assessment

We assess your enquiry and check the location of any assets in the vicinity of the proposed works.

2a.

We'll provide written confirmation to proceed along with a map showing the pipeline's location.

2b.

If necessary, we'll arrange a free site visit to advise on what works can be done safely.

If you smell gas, suspect a gas leak or suspect damage...

1. Call **0800 111 999** immediately.
2. Move away from the gas pipe.
3. Don't attempt to block the leak.
4. Don't attempt to put out naked flames if the leak is burning.
5. Evacuate people from surrounding buildings.

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